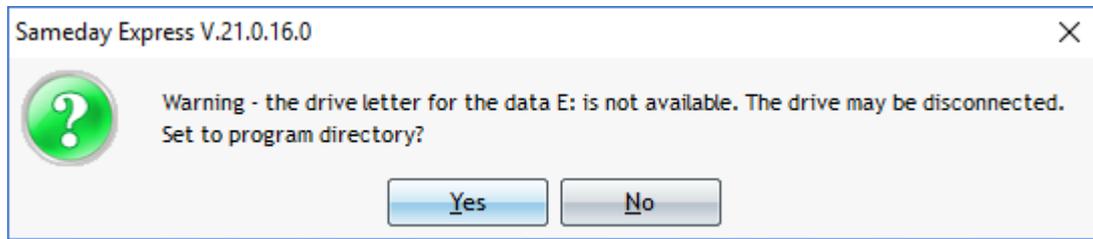


Sameday Express – disconnected data location message

If you use a network location for your data and it is inaccessible when Sameday Express starts then it will tell the user :-



Follow these instructions.

Note: If you choose 'Yes' then it will look for data in **C:\ProgramData\ZipZap Computers Ltd\Same Day Express** again. You may have to recreate yourself as a user on a temporary basis to get in.

Simply go into Utilities and Data Directory then reselect the data location.

If the data location has a red cross on it then it has been disconnected in Windows and you will need to re-establish the connection. It may be that it is simply turned off. If this is the case then exit the program and go into My Computer then find the disconnected drive (with the red cross) and double-click on it. It should now open. If successful then simply restart Sameday Express.

A drive that keeps getting disconnected needs attention to discover why.

